

EAST Search History

| Ref # | Hits | Search Query | DBs | Default Operator | Plurals | Time Stamp |
|-------|--------|--|--------------------------------|------------------|---------|---------------------|
| L1 | 1 | "6778651".pn. | US-PGPUB; USPAT; IBM_TDB | OR | ON | 2008/06/25 19:05 |
| L2 | 4977 | BARNES.IN. catahan- nardo.in. garg-shailendra. in. sundararajan- ramaswamy.in. siebel.as. | US-PGPUB; USPAT; IBM_TDB | OR | ON | 2008/06/25 19:22 |
| L3 | 11 | L2 and (service near3 request).clm. | US-PGPUB; USPAT; IBM_TDB | OR | ON | 2008/06/25 19:22 |
| L4 | 30536 | 709/246.ccls. 708/204. ccls. "341".clas. | US-PGPUB; USPAT; IBM_TDB | OR | ON | 2008/06/25 19:22 |
| L5 | 8267 | ((call or data or network) with center) same ((service hand\$3) with (request\$3 need demand \$3 inquir\$3)) | US-PGPUB; USPAT; IBM_TDB | OR | ON | 2008/06/25 19:22 |
| L6 | 39 | L4 and L5 | US-PGPUB; USPAT; IBM_TDB | OR | ON | 2008/06/25 19:22 |
| L7 | 446 | ((call or data or network) with center) same ((service hand\$3) with (request\$3 need demand \$3 inquir\$3)).ab. | US-PGPUB; USPAT; IBM_TDB | OR | ON | 2008/06/25 19:22 |
| L8 | 251 | L7 and @ad< "20030324" | US-PGPUB; USPAT; IBM_TDB | OR | ON | 2008/06/25 19:22 |
| L9 | 43 | L8 and (routing).ab. | US-PGPUB; USPAT; IBM_TDB | OR | ON | 2008/06/25 19:22 |
| S2 | 120962 | ((call or data or network) with center) | US-PGPUB; USPAT; IBM_TDB | OR | ON | 2008/01/09 16:23 |
| S3 | 7681 | ((call or data or network) with center) same ((service hand\$3) with (request\$3 need demand \$3 inquir\$3)) | US-PGPUB; USPAT; IBM_TDB | OR | ON | 2008/01/09 16:26 |
| S4 | 422 | ((call or data or network) with center) same ((service hand\$3) with (request\$3 need demand \$3 inquir\$3)).ab. | US-PGPUB; USPAT; IBM_TDB | OR | ON | 2008/01/09 16:26 |

| | | | | | | |
|-----|------|--|--------------------------------|----|----|---------------------|
| S5 | 247 | S4 and @ad<"20030324" | US-PGPUB; USPAT; IBM_TDB | OR | ON | 2008/01/09 16:27 |
| S6 | 41 | S5 and (routing).ab. | US-PGPUB; USPAT; IBM_TDB | OR | ON | 2008/01/09 16:28 |
| S7 | 0 | (service adj request adj management).ab. | US-PGPUB; USPAT; IBM_TDB | OR | ON | 2008/01/09 16:31 |
| S8 | 1004 | (service same request same management).ab. | US-PGPUB; USPAT; IBM_TDB | OR | ON | 2008/01/09 16:31 |
| S9 | 360 | (service with request with management).ab. | US-PGPUB; USPAT; IBM_TDB | OR | ON | 2008/01/09 16:32 |
| S10 | 222 | ((service with request with management) same ((call data network) (center centre))).ab. | US-PGPUB; USPAT; IBM_TDB | OR | ON | 2008/01/09 16:36 |
| S11 | 124 | S10 and @ad<"20030324" | US-PGPUB; USPAT; IBM_TDB | OR | ON | 2008/01/09 16:36 |
| S12 | 40 | S2 and S11 | US-PGPUB; USPAT; IBM_TDB | OR | ON | 2008/01/09 16:41 |
| S14 | 38 | S12 and first | US-PGPUB; USPAT; IBM_TDB | OR | ON | 2008/01/09 17:09 |
| S15 | 28 | S12 and first with second | US-PGPUB; USPAT; IBM_TDB | OR | ON | 2008/01/09 17:09 |
| S16 | 0 | S12 and (first with second) with form | US-PGPUB; USPAT; IBM_TDB | OR | ON | 2008/01/09 17:09 |
| S17 | 9 | "6778651" | US-PGPUB; USPAT; IBM_TDB | OR | ON | 2008/01/09 17:26 |
| S18 | 14 | "6778651" | US-PGPUB; USPAT; IBM_TDB | OR | ON | 2008/01/09 17:26 |
| S19 | 0 | "6778651.pn." | US-PGPUB; USPAT; IBM_TDB | OR | ON | 2008/01/09 17:26 |
| S20 | 1 | "6778651".pn. | US-PGPUB; USPAT; IBM_TDB | OR | ON | 2008/01/09 17:27 |
| S21 | 1 | S20 and format | US-PGPUB; USPAT; IBM_TDB | OR | ON | 2008/01/09 17:27 |

| | | | | | | |
|-----|-------|--|--------------------------------|----|----|---------------------|
| S22 | 1 | "20070208878" | US-PGPUB; USPAT; IBM_TDB | OR | ON | 2008/01/09 18:02 |
| S23 | 1 | S20 and id | US-PGPUB; USPAT; IBM_TDB | OR | ON | 2008/01/09 18:04 |
| S24 | 1 | S20 and id | US-PGPUB; USPAT; IBM_TDB | OR | ON | 2008/01/09 18:04 |
| S25 | 1 | "6778651".pn. | US-PGPUB; USPAT; IBM_TDB | OR | ON | 2008/01/10 08:30 |
| S26 | 0 | S25 and (cause near4 of near4 error) | US-PGPUB; USPAT; IBM_TDB | OR | ON | 2008/01/10 08:30 |
| S27 | 1 | S25 and (cause with of wotj error) | US-PGPUB; USPAT; IBM_TDB | OR | ON | 2008/01/10 08:30 |
| S28 | 0 | S25 and (cause with of with error) | US-PGPUB; USPAT; IBM_TDB | OR | ON | 2008/01/10 08:30 |
| S29 | 1 | S25 and (cause with error) | US-PGPUB; USPAT; IBM_TDB | OR | ON | 2008/01/10 08:30 |
| S30 | 3 | "6778651".pn. "20020169867".pn. "20020116234".pn. | US-PGPUB; USPAT; IBM_TDB | OR | ON | 2008/01/15 16:49 |
| S31 | 4857 | BARNES.IN. catahan- nardo.in. garg-shailendra. in. sundararajan- ramaswamy.in. siebel.as. | US-PGPUB; USPAT; IBM_TDB | OR | ON | 2008/01/15 16:54 |
| S32 | 101 | S31 and (service near3 request) | US-PGPUB; USPAT; IBM_TDB | OR | ON | 2008/01/15 16:54 |
| S33 | 10 | S31 and (service near3 request).clm. | US-PGPUB; USPAT; IBM_TDB | OR | ON | 2008/01/15 16:55 |
| S34 | 1 | "20070214065" | US-PGPUB; USPAT; IBM_TDB | OR | ON | 2008/01/15 17:29 |
| S35 | 1 | "20070208878" | US-PGPUB; USPAT; IBM_TDB | OR | ON | 2008/01/16 15:38 |
| S36 | 29418 | 709/246.ccls. 708/204. ccls. "341".clas. | US-PGPUB; USPAT; IBM_TDB | OR | ON | 2008/01/16 17:46 |

| | | | | | | |
|-----|------|---|--------------------------------|----|----|---------------------|
| S37 | 7701 | ((call or data or network) with center) same ((service handl\$3) with (request\$3 need demand \$3 inquir\$3)) | US-PGPUB; USPAT; IBM_TDB | OR | ON | 2008/01/16 17:46 |
| S38 | 35 | S36 and S37 | US-PGPUB; USPAT; IBM_TDB | OR | ON | 2008/01/16 17:46 |

6/ 25/ 2008 7:27:10 PM

C:\Documents and Settings\hshiu\My Documents\EAST\Workspaces\10809927.wsp